

THE SHOPS

— of Holland America —

DUE TO LOCAL CUSTOMS REGULATIONS
THE SHOPS WILL REMAIN CLOSED
TODAY.

Join us tomorrow at 11:00am for a raffle.

The Shops, 8



THE GREENHOUSE
SPA & SALON

LOOK & BOOK TOURS

1:00pm - 7:00pm

Visit the Greenhouse Spa, 9

shore excursions

WELCOME ABOARD

Visit the Shore Excursions Desk on deck 8 to
meet Debbie, Juan & Guillermo your Shore
Excursions team for this upcoming 12-Day
Lisbon to Civitavecchia Voyage.

For tour bookings see us during opening hours
2:00pm - 4:00pm & 5:00pm - 7:00pm, visit the
Front Office 24 hours a day or, use the
Navigator on your mobile device.
Shore Excursions, 8

WHEN & WHERE

Friday, April 12, 2019

L I S B O N , P O R T U G A L

Tonight's Dress: Smart Casual

Weather: 69°F / 21°C, Mostly Sunny

All Aboard: 10:30pm

WELCOME ABOARD

Captain Marco Carsjens and the entire crew would like to welcome you onboard Prinsendam. Whether your plans include exploring the destinations and cultures we visit, indulging in fine food and wine, enjoying world class entertainment, or simply relaxing, we look forward to sharing this voyage with you.

MAKE THE MOST OF YOUR CRUISE WITH NAVIGATOR

To find out what's happening on board, open Holland America Line Navigator on your phone or tablet. Navigator helps you customize your cruise by allowing you to browse onboard activities, book Shore Excursions, reserve dining, chat with fellow travelers, personalize your itinerary, access paid internet and more. Just connect to the ship's Wi-Fi, open your internet browser, and Navigator will appear.




NEW TO HOLLAND AMERICA LINE?

An introduction to Prinsendam with your
Cruise Director

2:30pm, Wajang Theater, 8



Holland America Line®
SAVOR THE JOURNEY

- 6:00am Board Games & Puzzles are always available in the Explorations Café Exploration's Café, 8
- 7:00am Today's Sudoku is Available Front Office, 8
- 9:30am  Get Creative with Paint 3D
Let us introduce you to the exciting world of 3D drawing and learn how easy it can be. Digital Workshop, 7
- 10:30am  Get to Know Cortana
Become better acquainted with Cortana, Windows' very own digital assistant, and discover what she can do for you. Digital Workshop, 7
- 1:00pm The Greenhouse Spa & Salon® Look & Book Tours Greenhouse Spa, 9
- Complimentary Health Assessment with your Onboard Pain Specialist Greenhouse Spa, 9
- 2:00pm  Q&A with your Digital Workshop Host
Your Digital Workshop Host, John, is available and ready to answer your questions about Windows 10. Digital Workshop, 7
- 3:00pm New to Holland America Line?
An introduction to Prinsendam with your Cruise Director. Wajang Theater, 8
- 4:00pm Meet Your Casino Host Casino, 8
Receive a complimentary bingo ticket for the first session.
- 5:00pm Mandatory Passenger Emergency Muster Drill Muster Stations, 7
Please listen carefully to the announcements. Guest Services will be suspended during the drill. Guests who refuse to participate will not be permitted to sail with the vessel.

Ship announcements can be heard on Channel 43 (the live Aft Camera channel) on your stateroom television.

FINE DINING

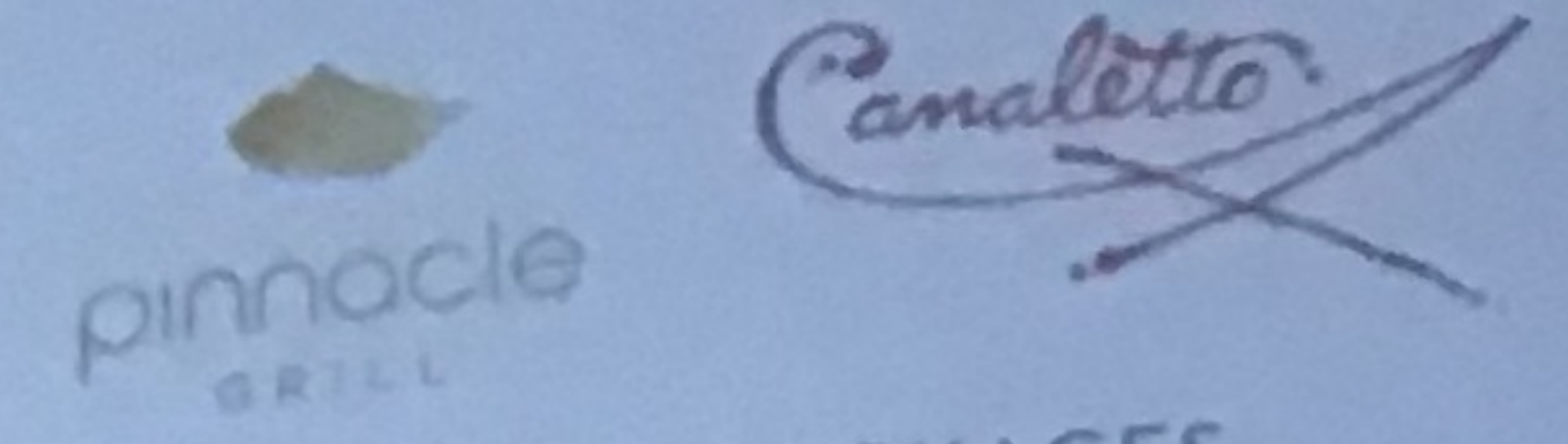
- The Dining Room, 7
6:30am - 8:00am
5:15pm - 9:00pm
- Pinnacle Grill, 7
5:30pm - 9:30pm, \$35
Dial 88 for reservations
- Canaletto, 11
5:30pm - 9:30pm, \$15
Dial 88 for reservations

CASUAL DINING

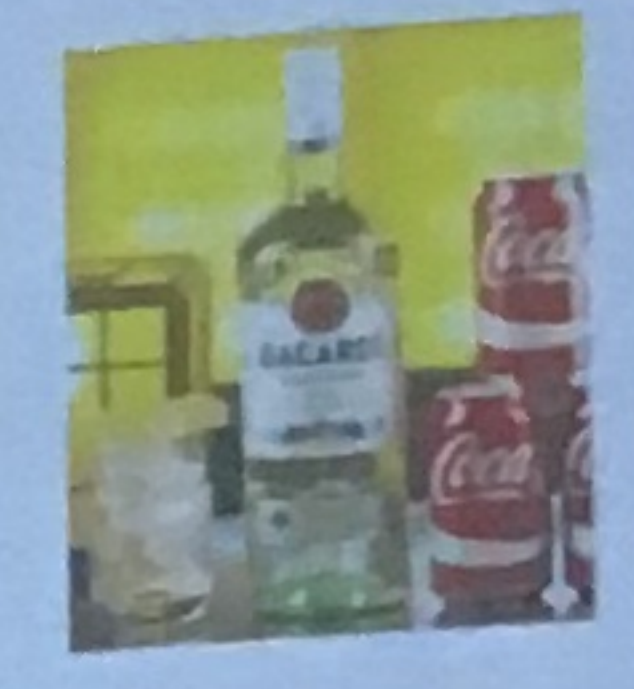
- Lido Market, 11
6:00am - 9:00am
11:30am - 3:00pm
3:00pm - 5:00pm*
Steak Dinner
5:30pm - 8:00pm
* Select stations available
- Dive-In, 11
11:30am - 5:00pm
- In-Room Dining
24 hours
Dial 92 to order

DRINKS

- Coffee Drinks
Java Bar & Café, 8 opens at 6:30am
- By The Pool
Lido Bar, 11 opens at 11:30am until 10:00pm
Sea View Bar, 9 opens at 2:00pm until Late
- Daytime
Ocean Bar, 7 and Crow's Nest, 12 are open all day starting at 11:30am
- Evening
Crow's Nest, 12 is open until Late
Ocean Bar, 7 is open until Late



DINING PACKAGES
 Dine more, for less.
 Save when dining in our fine dining venues.
 Dial 88 for details and reservations



SAVE WITH A BEVERAGE PACKAGE
 Purchase one of our Beverage Packages and save up to 40% on a variety of cocktails, spirits, mocktails, water, coffees and more. Ask a Beverage Attendant for more details.

PHOTO & VIDEO GALLERY

PHOTOGRAPHS, PORTRAITS AND DIGITAL IMAGES
 Share and cherish your cruise photographs. Stop by the Photo & Video Gallery for details on how to save on all prints and digital copies. Visit the Photo & Video Gallery, 8 today to view your embarkation photographs.

5:00pm **exc** Ask Your EXC Guide Anything you'd like to know about our itinerary until 7:00pm.

Atrium, 8

Friends of Bill W. Meet

Half Moon Room, 7

LGBTQ & Friends Meetup

Crow's Nest, 12

Mass is Celebrated

Wajang Theater, 8

5:30pm Complimentary Footprint Analysis

Fitness Center, 9

6:00pm **Skype** Be There with Skype Find out how to make video calls to your friends and loved ones by using Skype. It's the next best thing to being there!

Digital Workshop, 7

Shabbat Service Led by the congregation

Stuyvesant Room, 5

Martini Sampling Our mixologist prepares three martinis. \$5 each.

Ocean Bar, 7

6:30pm Singles & Solo Travelers Meetup

Crow's Nest, 12

7:00pm Today's Movie: Widows
(Drama/Thriller, R, 2 hours, 9 minutes)

Wajang Theater, 8

Set in contemporary Chicago, amid a time of turmoil, four women with nothing in common except a debt left behind by their dead husbands' criminal activities, take fate into their own hands, and conspire to forge a future on their own terms.

Evening Trivia Game

Crow's Nest, 12

On part days, the Medical Center is open from 8:00am to 9:00am, then again from 5:00pm - 6:00pm

OCEAN BAR

THE OCEAN QUARTET

6:00pm
7:00pm
8:00pm
9:30pm

EXPLORER'S LOUNGE

ADAGIO

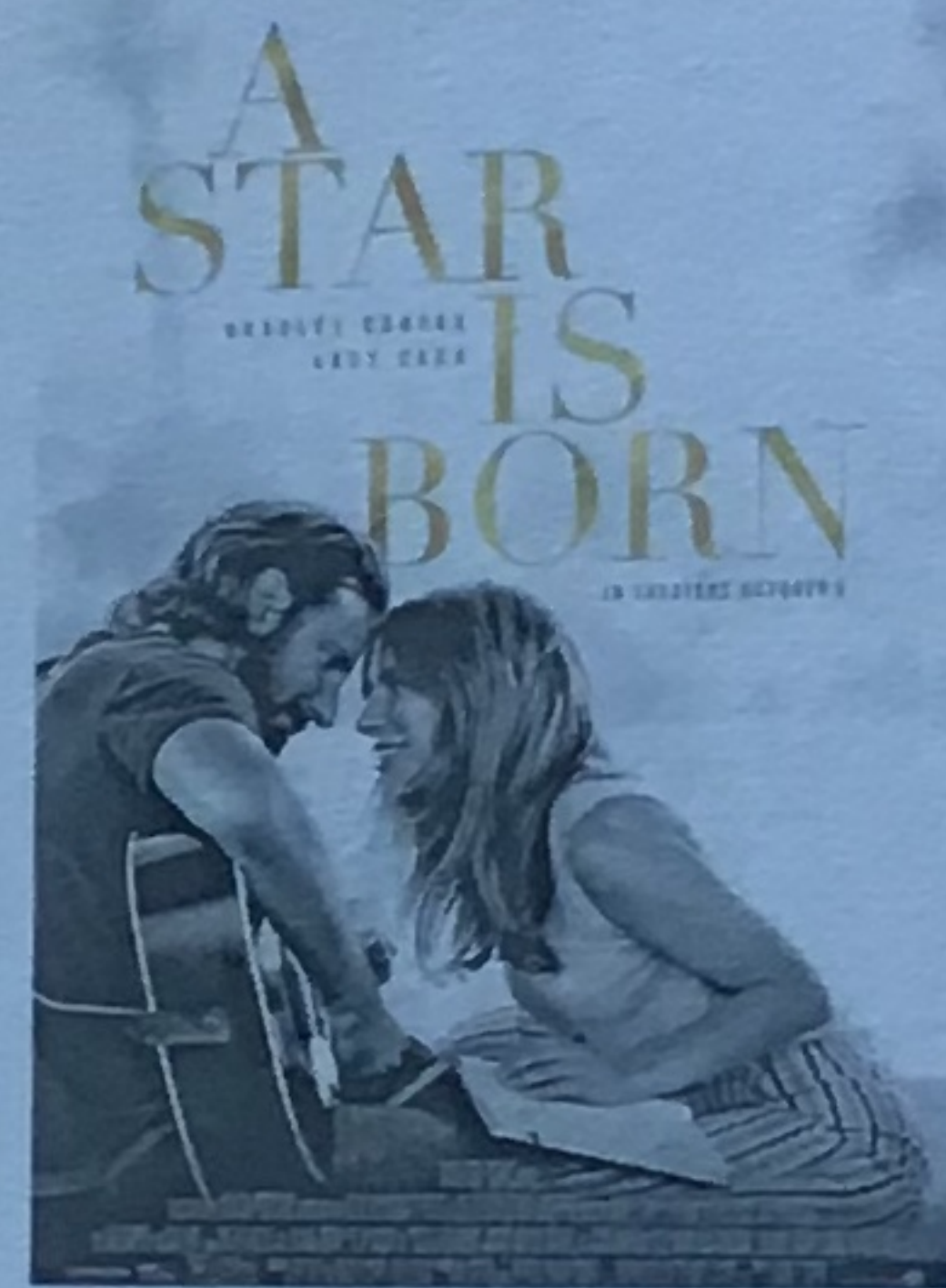
6:00pm
7:15pm
9:00pm

CROW'S NEST

PIANO BAR ENTERTAINER TIM

8:45pm - close

SHOWROOM AT SEA, 8



BIG SCREEN MOVIE: A STAR IS BORN

(Drama/Music, R, 2 hours, 16 minutes)
A musician helps a young singer find fame as age and alcoholism send his own career into a downward spiral.

9:30pm Today's Movie: Widows
(Drama/Thriller, R, 2 hours, 9 minutes)

Wajang Theater

10:00pm Big Screen Movie: A Star is Born
(Drama/Music, R, 2 hours, 16 minutes)

Showroom at Sea

10:45pm Late Night with Tim at the Piano

Crow's Nest

11:30pm Stay and Play Slots All Night

Casino

SPAIN VAT/SALES TAX

We must add a 10% (VAT) on all photo, beverages, Dining Room, Pinnacle Grill and Canalet purchases made on board in Spanish territorial waters. This tax will automatically be added to your bill.

Guests age 18 and over are welcome to purchase and consume alcoholic beverages. Proper identification is required, and guests will be asked to verify their age.

NIGHTLY ENTERTAINMENT

EXPLORER'S LOUNGE

Featuring
ADAGIO

OCEAN BAR

Featuring
THE OCEAN QUARTET

CROW'S NEST

Featuring
**PIANO BAR ENTERTAINER
TIMOTHY**

DINING

Dial 88 for reservations



Inspired by America's Pacific Northwest, Pinnacle Grill features king salmon from Alaska and responsibly-raised beef from Washington State's Double R Ranch.



Great food tastes even better when shared among family and friends. Welcome to Canaletto, an authentic Italian restaurant celebrating *spartire* (Italian for "sharing").

MEET THE OFFICERS



CAPTAIN Marco Carsjens

Hometown: Rotterdam, The Netherlands
Years with HAL: 23
Career: Started as Cadet with HAL in 1994, first assignment as Captain in 2010
Education: Rotterdam Nautical College
Enjoys: Travel, golf, cooking
Family: Married
Favorite destination: Antarctica, Australia, Asia



HOTEL DIRECTOR Bart Groeneveld

Hometown: Manila
Years with HAL: 15 / Years at sea: 15
Career: T&D, Assistant Food & Beverage, F&B Manager, Hotel Director
Education: Hogere Hotel School, the Hague (BA in hotel management)
Enjoys: Travel, Golf, Food and Wine
Family: Wife Daphnae (Assistant Guest Services Manager onboard OSDM) and one teenage son
Favorite destination: Antarctica



CRUISE DIRECTOR Linda Minnikin

Hometown: Newcastle on Tyne, U.K.
Years with HAL: 8 years / Years at sea: 32 years
Career: Business school teacher and tour guide. Spent last 32 years traveling the world at sea.
Education: BA, Leeds University in Languages and Sociology. Also studied in Lyons, France.
Enjoys: Road trips, travel with good friends and family, reading, yoga, walking in nature
Favorite destination: Buenos Aires for the tango, Spain for the Flamenco and Lisbon, Portugal for the incredible custard tarts!



STAFF CAPTAIN Paul Spaas

Hometown: Homeless, no home base (don't escape life to travel, but travel for life not to escape me)
Years with HAL: 28 / Years at sea: 29
Career: Shell Tankers 1 year, HAL since
Education: Vlissingen Maritime College
Enjoys: Holidays, travel, reading, diving, hiking, driving, nature, camping
Family: Wife Lorna
Favorite destination: Tristan da Cunha, but Europe is a good 2nd one



CHIEF ENGINEER Erwin Leijen

Hometown: IJmuiden, Netherlands and Arvada, Colorado, USA
Years with HAL: 26
Career: Cadet on ms Neddloyd Houtman and joined HAL afterwards in 1991 as assistant engineer on the ss Rotterdam.
Education: Maritime Academy Amsterdam
Enjoys: Photography, cycling
Family: Wife Annette, Future Cruise Consultant
Favorite destination: Europe



Holland America Line®