



September 29, 2016

Holland America Line will implement a new smoking policy beginning in January 2017. **No smoking of any kind will be permitted on any stateroom verandah.** Smoking of cigarettes, cigars and pipes is already not permitted in any stateroom.

The new policy has been announced to better align with guest wishes and health concerns.

The new smoking policy takes effect on all ships on the following dates (as well as any combination cruise spanning these dates):

SHIP	NEW SMOKING POLICY BEGINS
• <i>ms Maasdam</i>	January 2, 2017
• <i>ms Rotterdam</i>	January 2, 2017
• <i>ms Volendam</i>	January 3, 2017
• <i>ms Noordam</i>	January 4, 2017
• <i>ms Veendam</i>	January 4, 2017
• <i>ms Zuiderdam</i>	January 4, 2017
• <i>ms Nieuw Amsterdam</i>	January 6, 2017
• <i>ms Eurodam</i>	January 7, 2017
• <i>ms Westerdam</i>	January 7, 2017
• <i>ms Koningsdam</i>	January 8, 2017
• <i>ms Zaandam</i>	January 10, 2017
• <i>ms Oosterdam</i>	January 13, 2017
• <i>ms Amsterdam</i>	April 26, 2017
• <i>ms Prinsendam</i>	May 6, 2017

For guests who wish to smoke, the designated smoking areas for all ships are as follows unless otherwise noted:

Tobacco products (cigarettes, cigars and pipes)

Permitted Outdoors

- Sea View (Retreat) Bar/Pool on starboard side. On *ms Prinsendam*, *ms Koningsdam* and *ms Nieuw Statendam*, smoking allowed on the port side. Smoking is never on both sides.
- Sun Bar on *ms Koningsdam* and *ms Nieuw Statendam*.

- Sports Deck forward and aft of Crow's Nest on starboard side on *ms Maasdam*, *ms Veendam*, *ms Volendam*, *ms Zaandam*, *ms Rotterdam* and *ms Amsterdam*, aft of Crow's Nest starboard side.

Permitted Indoors

- Oak Room on *ms Noordam* only.
- Designated areas for active slot players in Casinos. *ms Oosterdam* and *ms Eurodam* casinos are completely non-smoking, however.

Not Permitted:

Inside all staterooms/suites.
On any stateroom/suite verandahs.

E-cigarettes and Vaping devices

Permitted:

Inside all staterooms/suites.
Designated smoking areas listed above.

Not Permitted:

On any stateroom/suite verandahs.
Other public areas.

Any guest who smokes inside staterooms or verandahs in violation of our policy will be charged a US\$250 cleaning fee per day of violation and will risk being removed from the ship for repeated violations.