<u>IMPORTANT NOTICE</u> <u>UNITED STATES IMMIGRATION INSPECTION</u> Key West - Saturday, December 6, 2014

Dear Guest/s,

As the ms Nieuw Amsterdam arrives in an American port (Key West) from a foreign/non-US port, United States Customs and Border Protection regulations require that <u>ALL GUESTS</u>, regardless whether they are going ashore, including US Citizens, be seen & inspected in person by the U.S.C.B.P. Officials.

Announcements will be made on the ship's PA system (and on your stateroom TV channel 44) to attend this mandatory inspection. Please listen to the announcements as Guests will be called by deck number, starting from <u>Decks 11 and 10</u>, and continuing in descending order.

Whether you are going ashore or staying onboard all day, every guest must be present at this immigration clearance.

For those guests who are booked on a <u>shore excursion</u>, do not wait for your deck number to be called. Please proceed to the inspection lounge upon our arrival.

We anticipate this inspection to begin shortly after arrival at approximately 8:00am.

US CITIZENS:

Q: Where do I go?

• NORTHERN LIGHTS, Deck 2 Midship – Entrance via Midship Elevator Landing area (Deck 2, Portside)

What am I required to bring with me?

- Passport
- Ship Identification/Key Card

NON-US CITIZENS / CITIZENS OF ALL OTHER COUNTRIES

(Including U.S. Alien Resident Card Holders and Canadian Citizens)

Q: Where do I go?

• HALF MOON ROOM, Deck 3 Midship - Entrance will be through the Shops, Portside

What am I required to bring with me?

- Passport & Ship Identification/Key Card
- Alien Resident's Card or ARC (only if applicable)
- A copy of your ESTA (for passport holders of the visa waiver program nationalities)

Once you have been through this inspection, your ship ID/key card will be marked with a punch hole by a member of our staff upon exiting the lounge. You may then proceed ashore immediately afterwards, via the gangway as normal.

This mandatory inspection is controlled by the United States Customs & Border Protection therefore your timely cooperation to ensure a smooth process & avoid any delay in the ship's clearance is highly appreciated.

Once again, we thank you for your cooperation and attention in this important immigration requirement.

Regards, Front Office

IMPORTANT REMINDER

To expedite the process, please ensure you have all the required documents IN HAND prior to entering the inspection lounges. Holland America Line staff will scan your ID card at the entrance of the inspection area and will punch a hole in your ship ID/key card after you have cleared with the officials, allowing you to proceed ashore immediately.