



Friday, December 5, 2014

Dear Mr. & Mrs.

We are pleased to have you continue your voyage with us, and we hope you will find the following information to be of assistance with regards to our arrival in Fort Lauderdale.

US CUSTOMS AND BORDER PROTECTION REGULATIONS

As part of the ship's clearance the United States Customs and Border Protection requires every guest to be seen and cleared in person, this includes the guests that are in transit and thus continuing their voyage on the ms Nieuw Amsterdam. The only exception for this inspection is made for intransit guests who wish to stay on board while in Fort Lauderdale.

WHEN CAN I GO ASHORE ON SUNDAY, DECEMBER 7TH?

- If you have signed up for a tour, please follow the information received from our Shore Excursions team.
- If you have independent plans and wish to go ashore early, you may leave during general disembarkation at approximately 8:15am.

Kindly note: once ashore, you will not be able to re-board until 11:30am or when the ship has been cleared by the officials.

IMPORTANT: As part of United States Customs and Border Protection regulations, you are only allowed to carry a small bag or purse when going ashore; offloading of any personal items in suitcases or packages is not allowed.

I WANT TO STAY ON BOARD ALL DAY OR GET OFF AFTER 11AM, WHAT DO I DO?

- At the end of our disembarkation process between 9:30am and 10:00am, a general announcement will be made to advise all remaining intransit guests onboard to proceed to the Showroom At Sea, Deck 2. It is imperative that your ship's ID card gets scanned upon entering the Showroom in order to obtain an indication of your attendance for this mandatory clearance procedure.
- Only after the USCBP Officials have granted full clearance of the ship, will they grant our intransit guests in the Showroom at Sea to leave the lounge. It is an imperative to have your ship's ID card scanned once you exit the lounge. Refreshments will be available for you.

PLEASE NOTE: For this process to be accurate you will be asked to stay in the Showroom at Sea until the ship has been cleared by USCBP officials. Delays are possible and this procedure may last until 11:00am.

WHAT DOCUMENTS DO I NEED?

- When you decide to go ashore:
 - Your passport
 - Your ship's keycard
 - Enclosed INTRANSIT card.
- For all NON-US and NON-CANADIAN citizens; you will ALSO need:
 - Electronic System for Travel Authorization (ESTA)
 - Alien Resident Card
- For all guests who decide to stay on board:
 - Your ship's keycard

WHAT IS THE "INTRANSIT" CARD FOR?

- It identifies you as a guest continuing their voyage with us. Please surrender the card to the ship's security staff at the gangway as you re-board the vessel for the last time or to the ship's personnel in the Showroom at Sea if you decide to stay on board.

ONBOARD ACCOUNT

- You will receive a copy of your preliminary statement, indicating all charges incurred during the first portion of your cruise. Your account will automatically be carried over to the next voyage. In case you wish to settle your account so far or if there are any discrepancies, please visit the Front Office any time before 10:00 pm, December 6th.

WHEELCHAIR ASSISTANCE

- If you need wheelchair assistance for the inspection, please advise the Front Office no later than 6:00pm, December 6th.

FUEL BUNKERING

- Due to fuel loading scheduled for December 7th, kindly refrain from smoking on the outside decks during the entire stay in Fort Lauderdale as this is considered a serious safety hazard. We sincerely thank you for your full cooperation and understanding in this matter.

SERVICE HOURS IN FORT LAUDERDALE

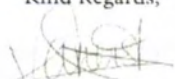
- Please check the Cruise Log and the On Location Guide.

PASSENGER SAFETY BRIEFING

- Safety is our primary concern and in accordance with International Maritime Law, all guests are required to attend the mandatory safety briefing, regardless if you have attended one last November 30th. Please refer to the *On Location Guide* for the time of this safety briefing.

Whatever your plans may be, we wish you a pleasant day in Fort Lauderdale.

Kind Regards,


Caroline Van der Stracten
Guest Relations Manager

